

Boogaloo Promotions Terms and Conditions of Booking

Please read and accept the following terms and conditions before making your booking.

Adult Only

Please note Boogaloo holidays are 'Adult Only', an adult being 18 years and over. Younger adults may be allowed at the discretion of Boogaloo.

Deposits

To reserve your holiday you need to send a non-returnable deposit of £50 per person. Any bookings made within 6 weeks of the holiday date must be paid for in full.

Confirmation of booking

Once the booking is confirmed we will send the lead name on the booking a confirmation of final balance due, which will also confirm receipt of your initial payment.

A contract will be in place once your deposit or full balance has cleared and your Holiday Booking Confirmation has been dispatched. Please check and ensure the type and grade of accommodation is correct. If any information contained on the Holiday Booking Confirmation is incorrect, please telephone Boogaloo immediately so that we can correct the booking.

Balance of payment

The final balance is due 6 weeks before the start of your holiday. Please note that we will not send a reminder and receipts are only issued on request. We reserve the right to cancel your holiday and retain the deposit paid if full settlement of the final balance is not made 6 weeks before the start of your holiday. Please note we do not issue VAT receipts. We recommend that you obtain the correct and adequate travel insurance that includes cover for cancellations, illnesses etc.

Special requests

We cannot guarantee to meet all special requirements you may have, however if special requests have been included on your booking form we will do our best to accommodate you. Please note that rooms and facilities for disabled guests vary from venue to venue. It is advisable to contact the hotel to check suitability before booking.

Single Rooms

There are usually a limited number of single rooms available at no extra charge. Supplements will be charged for single occupancy of twin or double rooms if all single rooms have been sold.

Entertainment

We reserve the right to make changes to the programme if needed. Acts are booked many months ahead and occasionally we may have to make changes for reasons beyond our control.

If we have to cancel your holiday

In the unlikely event that we have to cancel your holiday, we will advise you as soon as possible, and refund any money paid within four weeks of notification.

If you have to cancel your holiday

This contract does not include any statutory right of cancellation.

Insurance

We strongly advise that you take out your own holiday insurance to cover you if you need to cancel your holiday. If you have your own holiday insurance, your payment may be refunded by the insurance company, subject to the terms and conditions of your policy.

Damage

Any person or persons causing damage to Hotel or event property will be charged in full for all costs relating to the damage.

Wristbands

Where wristbands are provided, please wear them at all times. This enables us to ensure that only those who have paid to come to the event are allowed admission. Should you need a replacement wristband, you will be required to return the old/damaged wristband.

Please Note: All Boogaloo events are also subject to the terms and conditions of the various venues.